



KITCHEN CLEANING

Your Cleaning Team are here to help you keep your communal areas in a clean and tidy condition so that it can be enjoyed by everyone. It's a team effort, so please help us and your flatmates out where you can.

WHAT YOU NEED TO DO

You and your flatmates are responsible as a group for cleaning your kitchen. This includes:

- Regularly emptying your bins into the external recycling and general waste bins
- Washing up and putting away crockery and utensils
- Keeping worktops, hobs, sinks and floors clear by wiping them regularly
- Preparing your kitchen for its weekly clean.

WHAT WE DO

Once a week we'll give your kitchen a top up clean and replenish your bin bags to help you keep on top of things.

Make sure your sink, worktops and floor are clear in preparation for this service. If you need to, you can stack items neatly on the kitchen table.

Report a problem

york.ac.uk/fix-my-room

+44(0)1904 325 555 (Campus West)

+44(0)1904 325 101 (Campus East)



In an emergency

If there is a fire, gas leak, powercut or major water leak please call Campus Safety on:

+44(0)800 433 333

Any questions?

Contact the Accommodation Team:

+44(0)1904 322 165

accommodation@york.ac.uk

YOUR WEEKLY CHECK

- ✓ If your kitchen is tidy we'll put a tick on your cleaning notice and carry out your weekly kitchen clean. Thank you!
- ✗ If your kitchen is untidy and our cleaners cannot perform a full weekly clean, they'll leave a cross on your cleaning notice. Crosses are reset each semester. If you receive a cross we'll clean the areas that are okay, but:

First time that semester

Uh oh, you've got a cross! Check the number(s) circled on your cleaning schedule for what you need to improve on for next time. Get together with your flatmates to make sure that it's sorted for your next weekly clean.

Second time that semester

You're just one cross away from being charged. If you're having problems resolving these issues with your flatmates you may want to ask your college for help.

Every following time that semester

If you receive a third cross in one semester, each resident will be charged £16. Every additional cross that semester will result in another £16 charge per resident.

THANK YOU!